

RENJITH RADHAKRISHNAN

ENTERPRISE TECHNOLOGY & AI TRANSFORMATION EXECUTIVE

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EXECUTIVE SUMMARY

Technology executive with 16+ years of experience leading enterprise technology, digital transformation, AI adoption, automation, cybersecurity governance and regional IT operations across FinTech, travel, software, consulting and aviation. Currently leads IT Business Solutions at Tamara across the UAE, Saudi Arabia, Egypt, Germany and Vietnam, supporting more than 1,000 employees. Delivered over \$2M in technology savings through strategic sourcing, SaaS optimization and commercial negotiations. Trusted partner to executive leaders on technology strategy, operational resilience, compliance and scalable growth.

CORE COMPETENCIES

Enterprise AI Strategy | Generative AI Adoption | Intelligent Automation | Technology Strategy | Digital Transformation | Enterprise Architecture | SaaS Governance | Vendor Management | Budget Ownership | Cybersecurity & Compliance | Business Continuity | Digital Workplace | IT Service Management | Executive Stakeholder Management | Team Leadership | Multi-country Operations

PROFESSIONAL EXPERIENCE

Head of IT Business Solutions (Enterprise Technology)

Tamara | Feb 2022 - Present | Dubai, UAE

- Lead enterprise technology strategy and operations across the UAE, Saudi Arabia, Egypt, Germany and Vietnam, supporting 1,000+ employees.
- Drive enterprise AI adoption through internal AI assistants, automation, developer productivity tools, governance and business use cases.
- Delivered \$2M+ in savings through SaaS rationalization, contract restructuring, competitive sourcing and license optimization.
- Modernized enterprise identity, collaboration, digital workplace and service management platforms, including JumpCloud, Slack Enterprise Grid, Jira and Notion.
- Partner with senior executives and functional leaders to align technology investments with growth, risk, compliance and operational priorities.
- Lead distributed teams across business systems, infrastructure, service delivery and regional operations; hire, mentor and establish clear ownership.
- Strengthened cybersecurity governance, audit readiness, business continuity, vendor risk management and operational resilience.

IT Manager - Pre-Opening

The Myriad Dubai | Jul 2020 - Feb 2022 | Dubai, UAE

- Built the complete technology environment for a new operation, covering architecture, infrastructure, cloud, connectivity, policies, vendor management and service readiness.
- Migrated legacy systems to AWS and implemented secure multi-site connectivity using Fortinet technologies.

Manager - Information Technology

Rasan Software House LLC | Nov 2019 - Jul 2020 | Dubai, UAE

- Led global infrastructure, AWS cloud and security improvements and developed disaster recovery capabilities.

Senior IT Manager / IT Infrastructure Manager

Musafir.com | Sep 2014 - Nov 2019 | Sharjah, UAE

- Directed infrastructure and web hosting for global offices and achieved 99.99% availability through proactive monitoring and resilience engineering.

- Established IT security, disaster recovery, infrastructure governance and performance management practices.

Senior IT Engineer

Kelvin Gulf General Contracting Company | May 2013 - Sep 2014 | Abu Dhabi, UAE

- Redesigned multi-location infrastructure and secure VPN connectivity; implemented backup, security and HR systems.

IT Engineer

MIVB Information Technology | Mar 2011 - Mar 2013 | Dubai, UAE

- Delivered managed support, software deployments and training for enterprise clients including Mashreq Bank and HSBC.

IT Assistant

Emirates Flight Catering | Sep 2009 - Jan 2011 | Dubai, UAE

- Developed and implemented an electronic non-conformance management solution and trained stakeholders across departments.

EDUCATION

Master of Business Administration (MBA), Anna University, Chennai, 2023 - 2025

Bachelor of Technology (BTech), Information Technology, Anna University, 2005 - 2009

CERTIFICATIONS AND LANGUAGES

ITIL 4 Foundation | Cisco Certified Network Associate (Routing & Switching)

Languages: English, Hindi, Malayalam, Tamil