

Renjith Radhakrishnan

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ENTERPRISE TECHNOLOGY & AI TRANSFORMATION EXECUTIVE

Digital Strategy • Automation • FinTech • Regional Technology Leadership

EXECUTIVE PROFILE

Technology executive with 16+ years of experience leading enterprise technology, digital transformation and AI-enabled operating models across FinTech, travel, software, consulting and aviation. Currently leads IT Business Solutions at Tamara, shaping technology strategy across the UAE, Saudi Arabia, Egypt, Germany and Vietnam. Combines commercial discipline, governance and hands-on transformation leadership to turn enterprise technology from a support function into a measurable business capability.

\$2M+	1,000+	5	16+
TECHNOLOGY SAVINGS	EMPLOYEES SUPPORTED	COUNTRIES LED	YEARS IN TECHNOLOGY

LEADERSHIP MANDATE

AI & Automation

Enterprise AI adoption, internal assistants, workflow automation and responsible use.

Enterprise Technology

Digital workplace, identity, SaaS, infrastructure, service management and resilience.

Commercial Impact

Budget ownership, strategic sourcing, vendor negotiations and portfolio optimization.

Governance & Risk

Security, compliance, audit readiness, continuity and technology policy.

Executive Partnership

Alignment with Product, Engineering, Finance, People, Legal and Operations.

Regional Leadership

Distributed teams and multi-country technology operations across the Middle East and beyond.

PROFESSIONAL EXPERIENCE

Head of IT Business Solutions (Enterprise Technology)

Tamara | Feb 2022 - Present | Dubai, UAE

- Direct enterprise technology strategy and operations across five countries, supporting more than 1,000 employees in a high-growth, regulated FinTech environment.
- Drive practical enterprise AI adoption through internal assistants, intelligent automation, developer productivity platforms, governance and business-led use cases.
- Delivered more than \$2M in technology savings through SaaS rationalization, contract restructuring, competitive sourcing and disciplined license governance.
- Modernized identity, collaboration and digital workplace capabilities using platforms including JumpCloud, Slack Enterprise Grid, Jira, Notion and secure virtual workspace technologies.
- Partner with C-level and functional leaders to translate growth, risk and operational priorities into scalable technology roadmaps and investment decisions.
- Lead distributed technology teams spanning business systems, infrastructure, service delivery and regional operations; build capability through hiring, mentoring and clear ownership.
- Strengthened governance across cybersecurity, compliance, audit readiness, business continuity and vendor risk while enabling rapid regional expansion.

EARLIER LEADERSHIP EXPERIENCE

IT Manager - Pre-Opening

The Myriad Dubai | Jul 2020 - Feb 2022 | Dubai, UAE

- Built the complete technology environment for a new operation, from architecture and vendor selection to policies, support model and go-live readiness.
- Migrated legacy workloads to AWS, implemented secure multi-site connectivity and established operating procedures for a resilient digital workplace.

Manager - Information Technology

Rasan Software House LLC | Nov 2019 - Jul 2020 | Dubai, UAE

- Led global infrastructure, cloud and security improvements, including AWS modernization and disaster recovery planning.

Senior IT Manager / IT Infrastructure Manager

Musafir.com | Sep 2014 - Nov 2019 | Sharjah, UAE

- Directed infrastructure and hosting for global offices, achieving 99.99% availability through proactive monitoring, resilience engineering and operational discipline.
- Established security, disaster recovery and IT governance practices while scaling platforms to support business growth.

Senior IT Engineer

Kelvin Gulf General Contracting Company | May 2013 - Sep 2014 | Abu Dhabi, UAE

- Redesigned multi-location infrastructure, secure connectivity, backup and enterprise systems; led vendor selection and deployment of an HR platform.

IT Engineer

MIVB Information Technology | Mar 2011 - Mar 2013 | Dubai, UAE

- Delivered managed technology services, enterprise software deployments and training for clients including Mashreq Bank and HSBC.

IT Assistant

Emirates Flight Catering | Sep 2009 - Jan 2011 | Dubai, UAE

- Developed and rolled out an electronic non-conformance management solution and trained cross-functional stakeholders.

EDUCATION

Master of Business Administration

Anna University, Chennai | 2023 - 2025

Bachelor of Technology - IT

Anna University | 2005 - 2009

CREDENTIALS & LANGUAGES

ITIL 4 Foundation • CCNA Routing & Switching
English • Hindi • Malayalam • Tamil

SELECTED PLATFORMS

Claude • Cursor • Slack Enterprise Grid • JumpCloud • Jira •
Notion • AWS • Fortinet • CrowdStrike • Veeam